

# Elevator Pitch: About Me

Hi, my name is Melissa Ung, and I'm from the Biggest Little City in the World.

I am a Reynolds School student at the University of Nevada, Reno in which my emphasis is in strategic communications and news. I am also minoring in psychology.

I found my passion for journalism the second semester of my freshman year. I had originally entered the university with a four-year track already in mind planned towards pre-law. My cousin had told me to take a journalism class after my first semester to see if I wanted to minor in it because I needed to broaden my horizons and expand on my writing. I took a class, and it was the first time I had ever been so interested in a class that I changed my minor.

I work at the Eldorado Casino Resort as a showroom usher. Customer service is very important to me. How I act towards people is how they will act towards me, and so I make sure to always be pleasant, even if I am having a bad day or if the customer is being rude to me. One time, there was a woman that wasn't happy with the popcorn she had bought because it wasn't warm enough for her, and so she demanded that I make a new batch. I was not able to make a new batch because the show was about to start. She then asked for a refund very rudely, but I kept smiling and being apologetic through the process of issuing a refund.

I am a collegiate member of Delta Gamma, one of the five Panhellenic sororities on campus. Being a member of this organization has helped me discover who I am and who I want to be. In the three years I have been in Delta Gamma (soon entering my fourth), I have made friends that will last a lifetime as well as networking and communicating skills that I know I will use in the future. Every time there is an event, whether it be Delta Gamma's or another organization's, I make sure I get to know the people around me. I believe that it is good to hold good relationships within the community around me so that we can work together while in college or even after college.

I aspire to work in the journalistic world as a writer and/or working for a public relations firm.